**FOI Disclosure Log: 17262014**  
**Date: March 14**  
**Category: Operational**

### Requested Information

1. How much revenue did the Trust receive from car parking fees in the last financial year?
2. What are the Trust's parking rates per day? Is there any way for a patient to get a reduction to this rate?
3. How much does the Trust charge for bedside entertainment ie. TVs? What is the average a patient spends on this per day?
4. How much revenue did the Trust receive from bedside entertainment in the last financial year?
5. How much revenue did the Trust make from patient’s bedside phone calls in the last financial year? What is the average a patient spends on this per day?
6. Has there been an increase in the Trust’s parking and bedside entertainment charges over the past four years? If so what has the increase been?

### Response

1. £356,000

2. **Standard Rate:**
   - Up to 2 hours – £2.20
   - 2-4 hours – £4.40
   - 4-12 hours - £5.50
   - **Weekend Rate:** All day - £2.20
   - Weekly Ticket (7 days) - £11.00

   Discretionary patient parking permits are available to patients with long term illness e.g. cancer patients, renal dialysis patients etc., All enquiries should be directed to the patient’s ward/unit for eligibility.

   Regular visitors to long stay patients can purchase a weekly ticket which provides parking at reduced rates.

   Visitors and patients who are eligible for reimbursement of travel costs under the Healthcare Travel Costs Scheme i.e. low income are able to reclaim parking charges through the Cash Office. Visitors and patients will not be able to reclaim any parking fines incurred that results from infringements of the Car Parking Policy.

3. The Trust does not charge for Bedside Entertainment as this concessionary function is outsourced. All income goes to the supplier.

4. £0.00. The Trust does not receive any income.

5. £0.00. The Trust does not receive any income.

6. Car parking 10% increase Jan 2010 for patients and visitors and again in November 2013. There has been no increase to Bedside Entertainment Charges during the last four years.

### Attachments: None