The Stoma Care Service

Stoma Care Team

01625 661598
The Stoma Care Service

The service has two full time Stoma nurses who are fully qualified in stoma care.

Aim of the service

They provide stoma care service to patients with a stoma, their families and others involved both in hospital and the community.

The service will offer

Patients and Families will receive counselling advice and support, before, during and after surgery. This includes the teaching of practical stoma care in the hospital setting and during a home visit following surgery. You will never be discharged from the care of the stoma team as long as you have a stoma.

Appliances

Up to date information on all Stoma appliances and accessories will be given. Your stoma care products will be organised via the stoma care nurses. You will be offered a choice of means as to where you may obtain your supplies from.

Education

Formal and informal education will be provided for to all health care professionals for the continuity of care. If the patient is in a nursing home or residential care, teaching sessions will be given to the carers prior to discharge.

Home visits

You will be offered two home visits following discharge from hospital. Please note that this may be affected by adverse weather conditions. These visits will be to establish that you are coping with your new situation and discuss with you issues which may have arisen since your discharge from hospital. If you have a clinical need more home visits will be given.

When the stoma patient is getting “outa and about” and is attending other clinic appointments they must then attend our department to be seen.
Referral

Open referrals may be made via nursing and medical staff, GP’s, patients, relatives and carers.

How?

Direct to the Stoma Nurses
Tel: 01625 661598
(Answerphone available, please leave a message and the stoma nurses will get back to you)
If you have call barring please leave another contact number.

Via hospital switchboard
Tel: 01625 421000
The Stoma nurses are contactable via bleeps
Please ask switch board to bleep x3380 or x3470

When

The Stoma care service is available
Monday to Friday
7.30-4.00pm
(Except bank holidays and weekends)
Stoma Clinic

Stoma Clinics are available throughout the week. Please contact Stoma Team for appointments
Telephone: 01625 661598
(answerphone available)

Other useful contacts

British Colostomy Association
Freephone: 0800 3284257
www.bcass.org.uk

The ileostomy and internal pouch support group
Freephone: 0800 017 4724
www.iasupport.org

Urostomy association
Telephone: 08452 412 159
www.urostomyassociation.org.uk

These associations have links with other support organisations and can give you their details.

Remember you don't have to cope alone with a stoma as help is always available.
For further information on the references and sources used for this leaflet, please contact 01625 661184.

Comments, compliments or complaints
We welcome any suggestions you have about the quality of our care and our services. Contact us: Freephone: 0800 1613997
Phone: 01625 661449
Textphone: 01625 663723 Customer Care, Reception, Macclesfield District General Hospital, Victoria Road, SK10 3BL
For large print, audio, Braille version or translation, contact Communications and Engagement on 0800 195 4194.

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For advice on stopping smoking please contact our Stop Smoking Service on 0800 085 8818.

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