DISCHARGE LOUNGE

Macclesfield District General Hospital

01625 421000
DISCHARGE LOUNGE

INTEGRATED DISCHARGE TEAM
01625 661063

Our aim is to provide you with a comfortable, safe place to wait for your medication and transport on discharge.

The ‘Home for Lunch’ scheme is a Trust initiative implemented to improve patient experience by facilitating discharge from hospital earlier in the day. By leaving the ward early you are enabling the admission of another patient who may be very unwell in the Emergency Department or waiting for urgent or non-urgent surgery.

While you are in the Discharge Lounge please ask a member of staff if you are not sure about any aspect of your care. You will be looked after by a Healthcare Assistant, a Trained Nurse will be available to advise you on your medication.

The person collecting you will need to ensure that you have adequate clothing to travel home in. They should meet you in the Discharge Lounge which is situated on the outpatient corridor.

A phone is available for you to use or staff will assist you with a phone call to inform you relatives you are waiting.

Television, Radio, Magazines are available and you are welcome to use your mobile phone, games consoles or laptop

REFRESHMENTS
We provide sandwiches, soup, yogurts, jelly and ice cream. Special diets can be ordered individually. Hot drinks and biscuits are available at any time
For further information on the references and sources used for this leaflet, please contact 01625 661184.

Comments, compliments or complaints
We welcome any suggestions you have about the quality of our care and our services. Contact us: Freephone: 0800 1613997
Phone: 01625 661449
Textphone: 01625 663723 Customer Care, Reception, Macclesfield District General Hospital, Victoria Road, SK10 3BL
For large print, audio, Braille version or translation, contact Communications and Engagement on 0800 195 4194.

East Cheshire NHS Trust operates a smoke-free policy (including e-cigarettes)
For advice on stopping smoking please contact our Stop Smoking Service on 0800 085 8818.

East Cheshire NHS Trust does not tolerate any form of discrimination, harassment, bullying or abuse and is committed to ensuring that patients, staff and the public are treated fairly, with dignity and respect.