What will we do

Planning for your discharge will start on or before your admission to the hospital, where possible. We will discuss your planned date of discharge, your transport options and together agree a plan.

We will discuss your needs with you and agree the help you need at home, with the involvement of your family and/or carer.

If you need to be transferred to an intermediate care bed, we will send you to the first available bed. This may not be the closest to where you live. The priority is to start your rehabilitation as soon as possible.

For more information:
Please visit [www.eastcheshire.nhs.uk](http://www.eastcheshire.nhs.uk)

Expectations

As your care provider:

1. When your treatment is complete it is important that your discharge is not delayed.
2. We will fully involve you in planning your discharge, together with a relative, carer or friend as appropriate.
3. We will discuss and agree any equipment/support needs you may have.

As a patient:

1. You will need to arrange your own transport home. **Hospital transport is for people with a medical need only.**
2. Please arrange outdoor clothes, your house keys; ensure the heating is on and you have enough food at home.
3. Please let us know if you require a medical (sick) certificate.

Medication

Medication which you brought into hospital, and still need, may be returned to you if suitable to use. Medication you no longer require should be handed in to ward staff.

If you have started new medication, you will be given a limited supply to take home. You will then need to see your GP to get more medicines if required and to ensure you do not run out of your medication.

We will discuss your medication with you. Don’t be afraid to ask about any changes to your medication and if any medications have been stopped.

Following discharge, if you have any questions about your medication, please discuss with your GP or community pharmacist.
Day of discharge and follow-up

We will aim to get you ‘Home for Lunch’ on your day of discharge where possible. You may be asked to vacate your bed early, and wait in an appropriate discharge area for your transport and medication. This will allow us to start treating another patient.

You will be given information to take away explaining the reason for your stay and giving details of your medication. You should give a copy of this to your GP.

We will inform you if you need a follow-up appointment or further investigations.

We will ask for your feedback on the service we have provided.

Comments, compliments or complaints

We welcome any suggestions you have about the quality of our care and our services.

Contact us:
Freephone: 0800 161 3997
Phone: 01625 661449
Text phone: 01625663723
Customer Care, Reception, Macclesfield District General Hospital, Victoria Road, SK10 3BL
For large print, audio, Braille version or translation contact the Communications and Engagement Team on 0800 195 4194

Admission information: The Trust accepts no responsibility for the loss of, or damage to, personal property of any kind, in whatever way the loss or damage may occur, unless deposited for safe custody. Please leave valuables at home. If you need to bring personal items that are expensive, for example micro hearing aids, please be aware that you do so at your own risk.

Planning for discharge

Macclesfield District General Hospital
www.eastcheshire.nhs.uk
@eastcheshirenhs

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The Information Standard
Certified member
This organisation has received
external independent certification
of our compliance with the
Information Standard:
www.informationstandard.org

East Cheshire NHS Trust does not
tolerate any form of discrimination,
harassment, bullying or abuse and is
committed to ensuring that patients,
staff and the public are treated fairly,
with dignity and respect.

Ref: 11580  Review: 21/10/16